

Environmental Policy Statement

Charles Taylor plc (www.ctplc.com) is a global provider of insurance-related technical services and solutions, dedicated to enabling the insurance market to work more efficiently. With over 2,900 employees in over 100 offices across 30 countries we manage mutual insurance companies, adjust large and complex insurance claims and provide a complete range of outsourced insurance services. We acknowledge the challenges that climate change is bringing to the industry in terms of risk and accept our duty to research, monitor and strive for improvement on our environmental impacts.

We have a long-term vision for sustainable development and continuous improvement of our environmental performance by maintaining best practice throughout our operations.

Responsibilities

The Charles Taylor plc Board has overall responsibility for Environmental, Social and Governance impacts and has delegated the monitoring of our progress to its Nomination and Governance Committee. The designated executive responsible for our environmental performance is the Group Corporate Development and Operations Director (Richard Yerbury). The heads of each business unit are responsible for compliance of environmental policy and processes within their respective operations with Global Business Services providing guidance together with logistical support.

Professional advice

Charles Taylor plc has engaged Ecofiniti as professional advisors on environmental matters to the group.

The following objectives demonstrate how we shall continue to meet our commitment to reduce our environmental impacts:

Environmental management

- To continuously measure, monitor and review our impact on the environment as we grow by implementing an environmental management system,
- To work with our clients, suppliers and subcontractors to raise awareness of our aims and ensure compliance is followed throughout the supply chain. Developing a programme of Key Performance Indicators to monitor and measure our progress,
- To promote awareness of our responsibilities and initiatives throughout the Group, engaging employees in sustainability activities and target setting,
- To regularly report environmental impacts through the appropriate public forums and adhere to all current and relevant legislation. We acknowledge that our clients, investors, staff and our wider stakeholder group have an interest in our environmental impacts and what we are doing to manage these on an ongoing basis,
- Allocate appropriate resources to ensure objectives can be achieved,
- Report environmental performance to the Charles Taylor plc board to ensure top level leadership on environmental policy and to empower relevant management decisions and,
- Comply with all relevant environmental legislation in the jurisdictions in which we operate.

Impact reduction

- To enhance recycling schemes throughout our offices and reduce waste, To lower our carbon emissions created through travel by making use of the conferencing technologies that we have available to us. Ensuring the environmental impacts are considered when arranging necessary travel and that the most sustainable mode and routes are used,
- Consider the environmental impact within all business decisions, maximising the opportunities for best practice.

Communicating & reporting

- Meet our obligations regarding reporting our environmental impacts to the relevant regulatory bodies in the jurisdictions in which we operate,
- Report internally and externally on our environmental performance against our targets,
- Promote and build awareness of environmental responsibility amongst our employees and,
- Communicate and engage with staff at all levels to identify, assess and reduce operational impact on the environment.

Extending our commitment to our value chain

- Engage and support current or potential suppliers to improve environmental performance, and
- Develop working practices for staff and within our client relationships that encourage continued consideration to the environment.

Approved and adopted by the Charles Taylor plc Board 13th December 2018

If you have questions about this policy statement, please contact:

Sarah Jeffrey, Group Health, Safety & Property Compliance Manager
Charles Taylor plc
The Minster Building
21 Mincing Lane
London EC3R 7AG
sarah.jeffrey@ctplc.com

For more information visit: www.ctplc.com